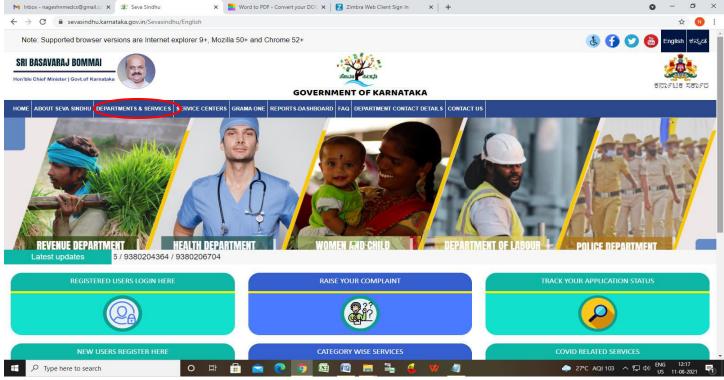
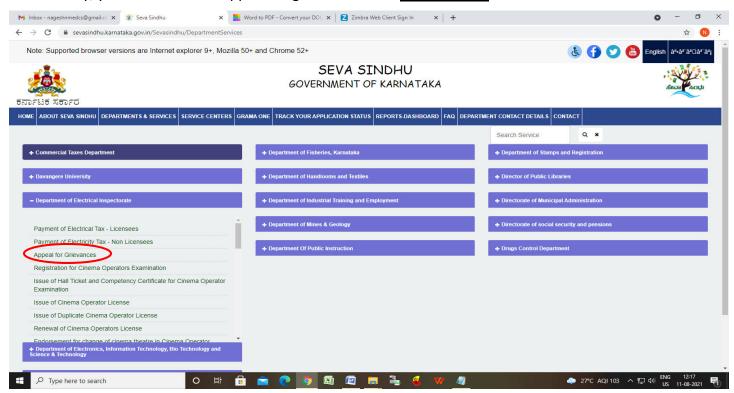
# **Department of Electrical Inspectorate** ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಣಾಲಯ ಇಲಾಖೆ **Appeal for Grievance**

ವಿದ್ಯುತ್ ತೆರಿಗೆ ಬೇಡಿಕೆ ಮೇಲಿನ ಮೇಲ್ಮನವಿ

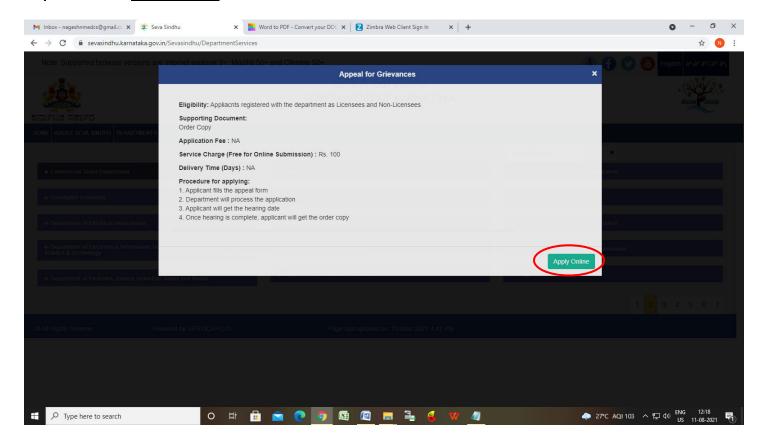
Step 1: Go to sevasindhu.karnataka.gov.in website and click on Departments & Services.



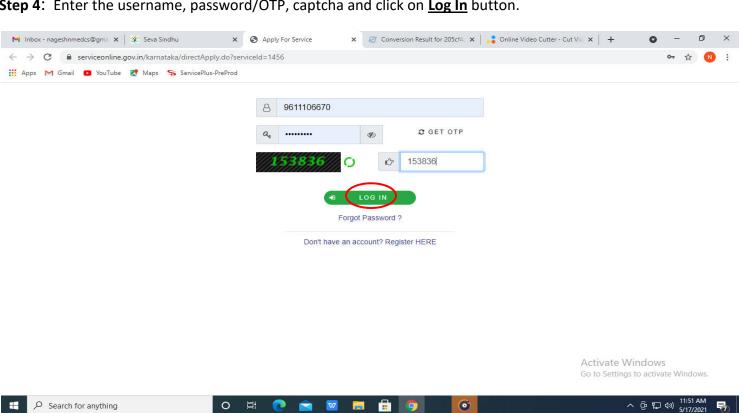
Step 2: Click on Department of Electrical Inspectorate and Select Appeal for grievance Service name. Alternatively, you can search for Appeal for grievance in the search option.



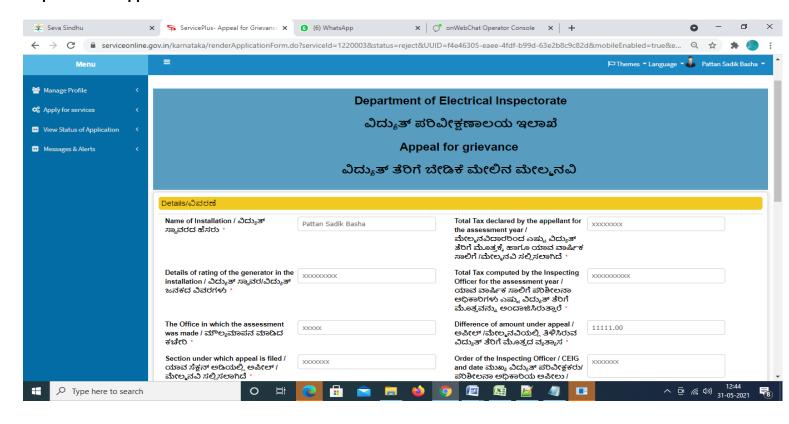
## Step 3: Click on Apply online.



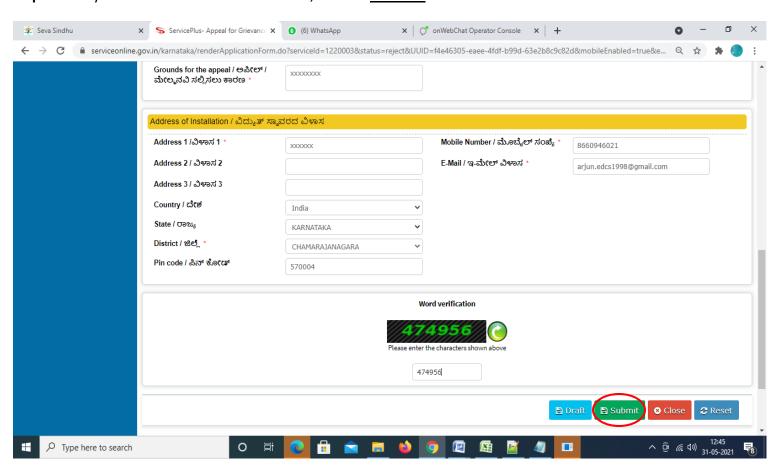
**Step 4**: Enter the username, password/OTP, captcha and click on **Log In** button.



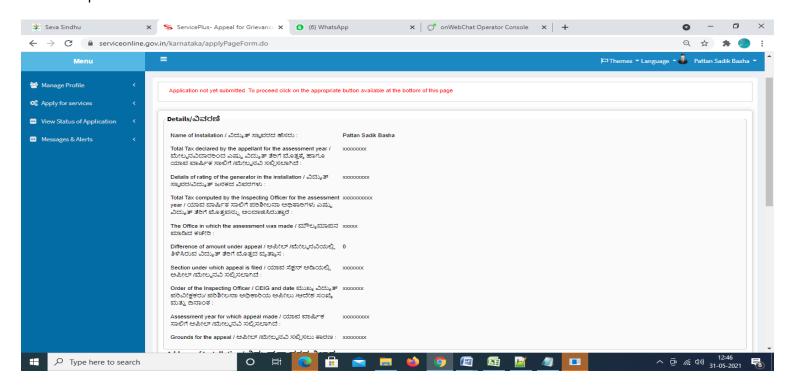
#### Step 5: Fill the Applicant Details.



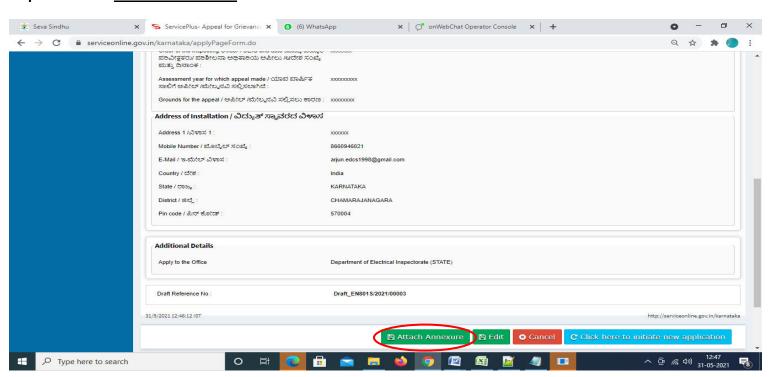
Step 6: Verify the details. If details are correct, click on Submit.



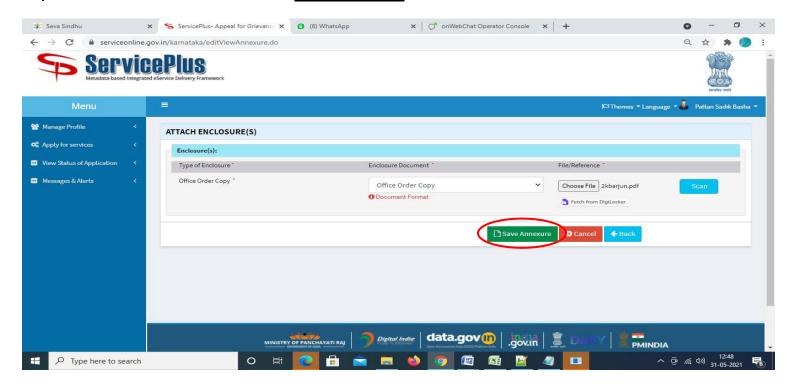
**Step 7**: A fully filled form will be generated for user verification, if have an corrections click on **Edit** option, otherwise processed to **Attach Annexures**.



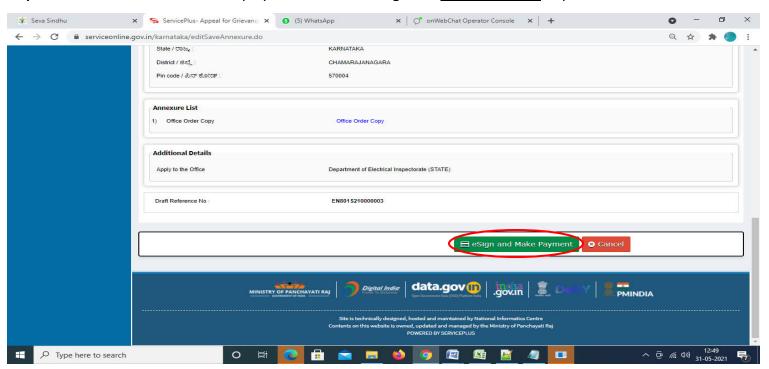
#### Step 8: Click on Attach Annexures.



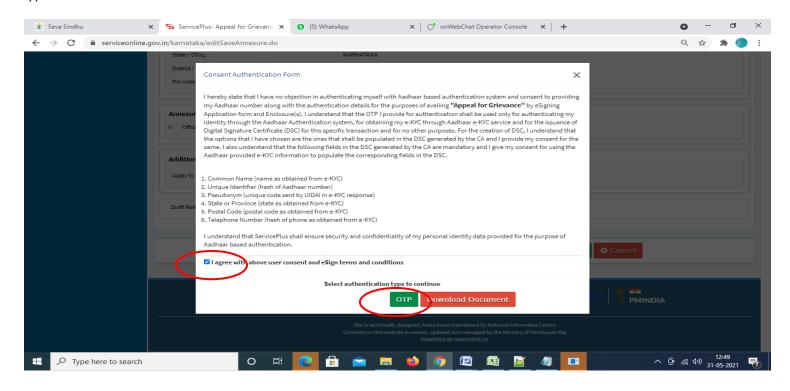
#### Step 9: Attach the Annexures and click on Save Annexures.



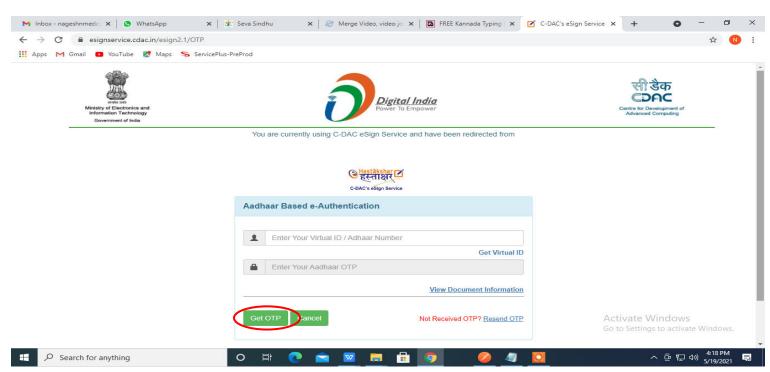
#### Step 10 :Saved Annexures will be displayed and click on eSign and Make Payment to proceed.



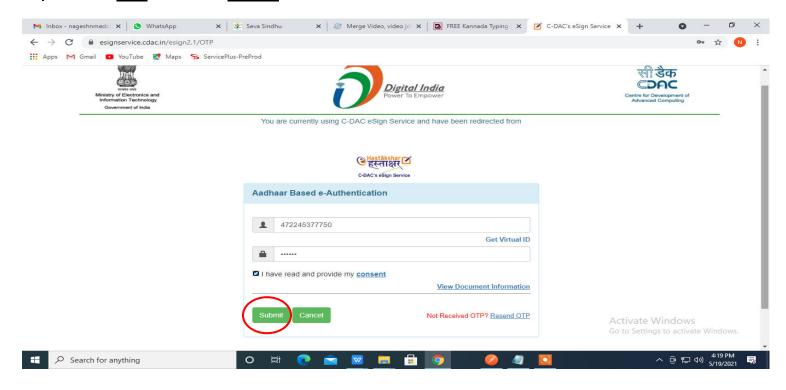
**Step 11**: Click on I agree with above user consent and eSign terms and conditions and Select authentication type to continue and click on **OTP**.



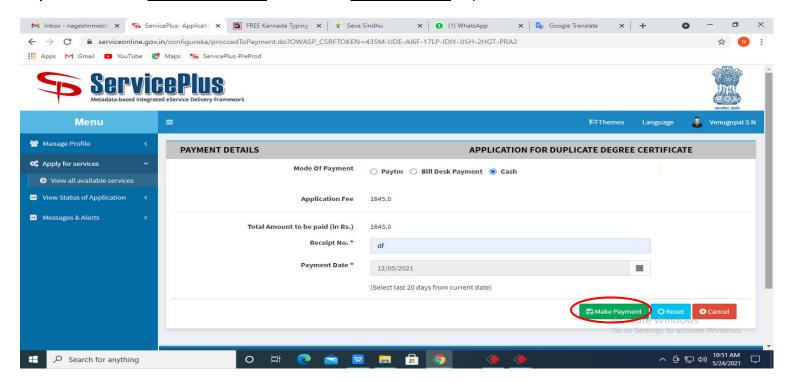
# Step 12: Enter <u>Aadhar Number</u> and click on <u>get OTP</u>.



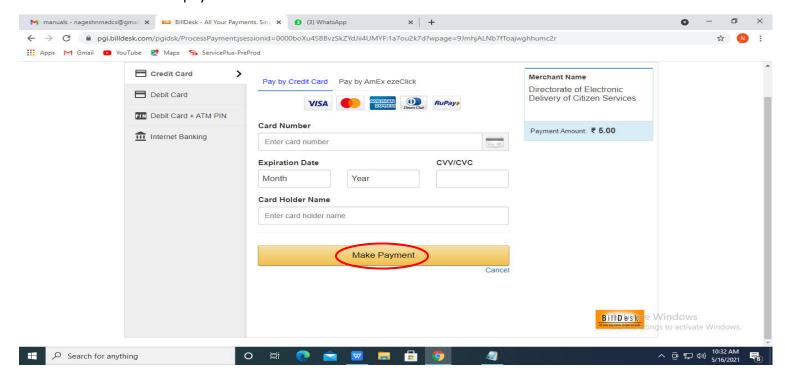
#### Step 13: Enter OTP and click on Submit.



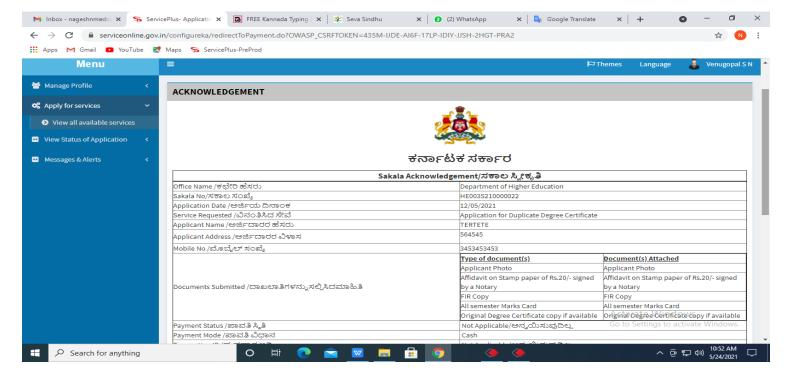
#### Step 14 : Select the Mode of Payment and click on Make Payment to proceed.



**Step 15**: Select preferred payment method (Credit Card/Debit Card/Internet Banking), enter the required details and click on make payment.



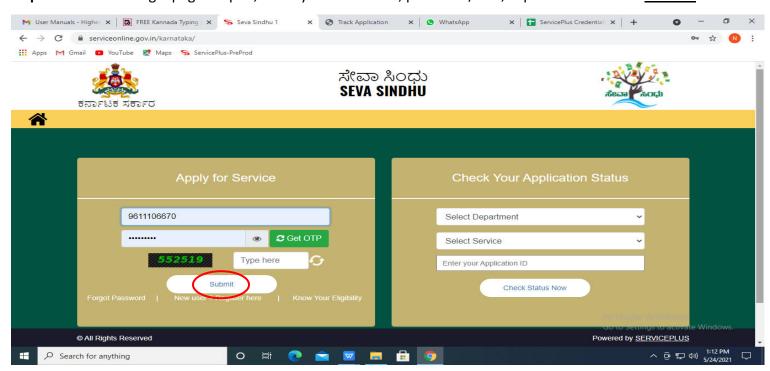
**Step 16**: After payment is successful, acknowledgement will be generated. Acknowledgment consists of applicant details, application details and the payment details for applicant's reference.



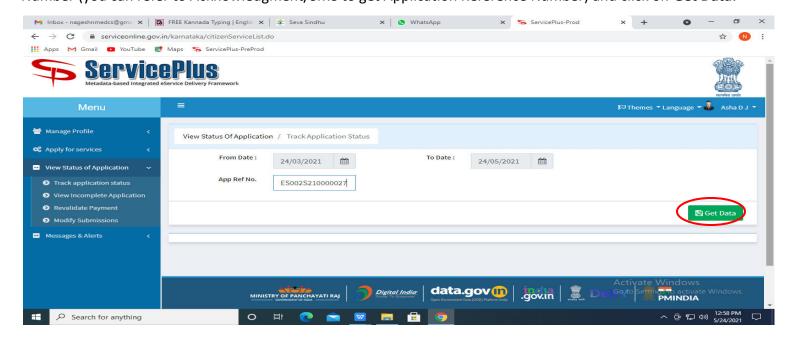
**Step 17**: To download the certificate, go to the **sevasindhu.karnataka.gov.in** and click on **Registered Users Login Here.** 



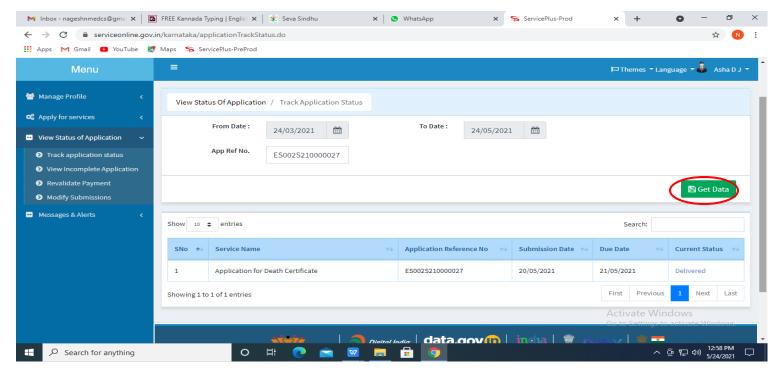
Step 18: Once the login page is open, enter your username, password/OTP, captcha and click on **Submit.** 



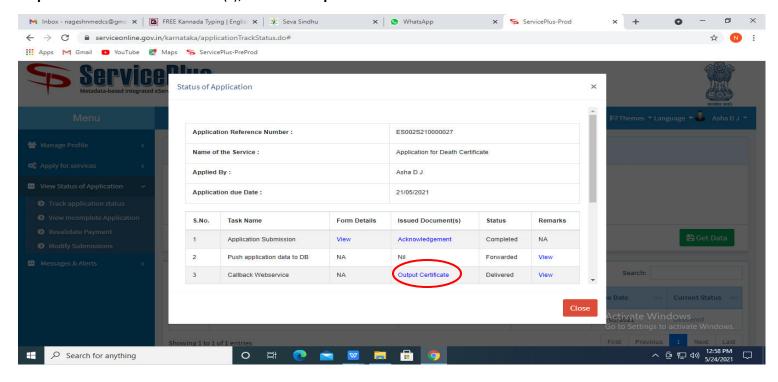
# **Step 19** :Click on **View Status of Application --> Track application status**. Enter Application Reference Number (you can refer to Acknowledgment/SMS to get Application Reference Number) and click on **Get Data**.



### **Step 20**: Check Current Status of the application. If it is delivered, Click on **Delivered**.



# **Step 21**: Under Issue Document(s), click on **Output certificate**.



# Step 22: Appeal for Grievance Certificate will be downloaded.

